



Cadd/Engineering Supply

6901 E Fish Lake Rd #150
Maple Grove, Mn 55369

763-315-8711
FAX 763-315-1383
Toll Free 1-800-831-8587

PRODUCT MAINTENANCE AGREEMENT

Installation Location:

Phone:

Manufacture/Model Number	Serial Number	Monthly/Annual Fee
Starting Meter	Unit of Measure	Meter Charge

Allowance_____

Effective Date_____

Total Monthly/Annual Fee _____

THE ADDITIONAL TERMS AND CONDITIONS ON THE REVERSE SIDE HEREOF ARE INCORPORATED IN AND MADE PART OF THIS AGREEMENT. THE CUSTOMER ACKNOWLEDGES THAT THE CUSTOMER HAS READ THIS AGREEMENT AND AGREES TO BE BOUND BY ITS TERMS.

Customer

Cadd/Engineering Supply

By _____
Signature Date

By _____
Signature Date

By _____
Printed Name

By _____
Printed Name

Title_____

Title_____

1. This agreement includes replacement of all standard parts required to maintain equipment in good condition, and labor necessary for such parts replacement.
2. This agreement covers, in addition to regularly scheduled maintenance calls, repair calls needed to keep equipment in good operating condition, subject to any express limitations set out below.
3. This agreement does not include furnishing of operating supplies such as paper, ink, Toner, ammonia, etc.
4. Labor, parts and expenses necessary to repair damage caused by misuse, physical abuse, accident, fire, water, acts of God, or similar casualty, or to alter, relocate, or add to equipment are not covered by this agreement.
5. Cadd/Engineering Supply will use due care and diligence in performing the service hereunder. Any performance will be subject to delays caused by acts of God, strikes, fires, unavailability of parts and other such causes beyond the control of Cadd/Engineering supply. Cadd/Engineering Supply shall not be responsible for damages to persons or property not resulting from the negligence of Cadd/Engineering Supply and in any event, its liability with respect to this agreement shall be limited to the total compensation for services provided under this agreement and shall not include any special, consequential or contingent damages or liability.
6. This agreement shall become effective on the date accepted by Cadd/Engineering Supply, or if the equipment is in warranty, at the expiration of the warranty period, and shall remain in effect until cancelled by either party on 30 days advance written notice, provided that after the end of any prepaid period, the continuance of the agreement shall be at Cadd/Engineering Supply's then current rates. Such cancellation may be effected as to the entire agreement or as to any one or more of the machines covered hereby. Upon such cancellation prior to the end of any prepaid period, customer will be refunded the pro-rata amount applicable to the remainder of such period.
8. Fees plus applicable taxes payable annually in advance.